

# Your responsibilities as a tenant

If a problem occurs during your tenancy, it's important to know who's responsible for what. With that in mind, we've created a helpful guide which outlines your key responsibilities as a tenant.



## Care

Take good care of the property to avoid any preventable issues. For example, turn off the water if you'll be away from the property during the colder months.



## Cleanliness

It's your responsibility to keep the property clean and tidy. If it is untidy at the end of the tenancy, your landlord or property manager (in the case of a fully managed property) may deduct from your deposit to make good.



## Pests

You must deal with a pest infestation in cases where it is caused through your own actions, e.g. by not taking out the bins.



## Repairs

If damage does occur and is caused by you, a friend or family member, it must be repaired or paid for by yourself.



## Rent

Even if you've run into a dispute with the landlord or property manager (in the case of a fully managed property) rent payments must be made on time and be the agreed amount, as laid out in your tenancy agreement.



## Additional Charges

Make sure other additional charges, laid out in your tenancy agreement, such as utilities and Council Tax are paid in on time.



## Subletting

Do not sublet a property if your tenancy agreement, landlord or property manager has not agreed to it.



## Anti-Social Behaviour

Refrain from acting in an anti-social way towards your neighbours, landlord or agency. You can be held accountable for the anti-social behaviour of anyone who lives with or visits you.